

Door Warranty

Doors manufactured by Amherst Woodworking & Supply, Inc. (AWW&S), or its divisions Amherst Woodworking and Copper Beech Millwork, are warranted to be free of defects in material and workmanship which would render them unserviceable or unfit for ordinary recommended use.

Interior doors are warranted for a period of two years from the date of delivery.

Exterior doors are warranted for a period of one year from date of delivery. Exterior doors are doors subjected to differentials in temperature of more than 20°, or humidity of more than 10%, between the two faces, at any time.

All doors must be inspected immediately upon receipt, and should a door be suspected of being defective, AWW&S must be notified in writing within 10 days of shipment by the original purchaser. No machining, fitting or alteration of any kind should take place until AWW&S can inspect the door. Any alteration that takes place before the inspection may void the warranty. Should a door be determined by AWW&S to be defective, we will at our option, either:

- A) Repair the door without charge.
- B) Replace the door (in the same state of fitting/ finishing in which the door was originally supplied), without charge.
- C) Refund the original price of the door.

If AWW&S elects either option B or C: The door will be shipped to us at our expense and under our instructions, and the refund/ replacement will be made upon receipt of the door by AWW&S.

Any incidental costs incurred, such as removal of the original door, fitting and rehanging of the replacement door, or re-machining or re-finishing of the replacement door (in doors not originally supplied in that state), are not the responsibility of AWW&S and are not covered by this warranty.

Doors must be handled, stored, installed, finished, and maintained in accordance with best industry practices, and the following publications, copies of which are available from our office:

How to Store, Handle, Finish, Install and Maintain Wood Doors as published by the National Wood Window and Door Association (NWWDA)
Wood, Moisture & Warranties: A Technical Bulletin, an Amherst Woodworking publication.

Purchaser, whether professional or consumer, is assumed to have adequate knowledge of best industry practices.

Wood is a hygroscopic material, and under normal conditions, some movement will occur. Due to the natural movement in wood, any slight surface checking or minor cupping shall not be considered a defect. This movement in properly constructed raised panel doors may show up in expansion or contraction of the panels with normal environmental changes. This is not considered to be a defect.

Warped doors will not be considered defective unless the deflection exceeds 1/4" in any 3'0"x7'0" section. Warp is any distortion in the door itself as opposed to it's relationship to the jamb, or the adjoining door in double units. The amount of warp shall be determined by placing a straight edge corner to corner across the concave face of the door and a measurement taken at the maximum point.

If a door is determined to be defective due to warping, Amherst Wood Working may elect to allow the door to remain on site for a period of up to 12 months after installation, in order to allow the door to fully acclimate to the location's environmental conditions.

Proper sealing of doors that have been sold as unfinished is the responsibility of the purchaser. Failure to properly seal the door will void the warranty. All doors must be sealed on all surfaces including edges, and glass and hardware cut-outs. An exterior finish must be used on any exterior door, and any improperly maintained door will not be covered.

Exclusions

This warranty does not cover:

- 1. Any improperly installed door.
- 2. Doors improperly handled at the site including: not being stored flat, or exposure to extreme changes in the environment.
- 3. Natural variations in wood color, texture, character, or cut.
- 4. The appearance of field finished doors.
- 5. Normal wear & tear including wear through of finish.
- 6. Incompatibility of hardware with a particular door construction.
- 7. Doors with stiles less than 4" wide.
- 8. Doors not of traditional stile & rail construction such as "Plank on frame" style doors.
- 9. Failure to supply adequate overhead protection for exterior doors, four feet from the face & edge of the door.

This warranty is applicable only to doors manufactured by Amherst Woodworking & Supply, Inc. AWW&S also sells doors purchased from other manufacturers. Those doors are covered by the individual manufacturer's warranties, copies of which are available from AWW&S on request.

As warranty terms are subject to change, project information requested below is required for warranty to be valid.

Project _____

Sold to _____

Location _____

Delivery Date _____

AWW Representative _____